

Kellie J Vocal Coach - Terms & Conditions

1. Bookings & Payments

A non-refundable booking fee may be required to secure your lesson slot. Lesson fees must be paid at or before each session.

2. Cancellations

At least 24 hours' notice is required to cancel or reschedule a session. Sessions cancelled with less than 24 hours' notice will be charged at the full session fee. If Kellie J Music must cancel due to illness or emergency, any payments made will be refunded or transferred to a future session. Neither party is responsible for cancellations caused by events outside their control (Force Majeure).

3. Session Timing

Sessions run for the agreed duration. Late arrival may reduce your session time, as sessions cannot be extended without prior agreement.

4. Student Responsibilities

Students agree to:

- Arrive on time
- Respect the teaching space and equipment
- Follow all safety and house guidelines provided
- Supervise any accompanying minors
- Disclose any relevant vocal health issues or medical conditions

5. Equipment Use

All equipment provided by Kellie J Music must only be handled with permission. Students must not adjust or interfere with any equipment unless invited to do so.

6. Recording & Media

Recording of sessions is not permitted unless agreed in advance. Kellie J Music may take photos or short clips for promotional use unless you request otherwise.

7. Health, Safety & Conduct

Students must behave safely and respectfully at all times. Kellie J Music reserves the right to end a session early if behaviour becomes unsafe or inappropriate. Students are responsible for their own wellbeing during vocal coaching sessions.

8. Liability

Kellie J Music is not liable for injury, vocal strain, or damage caused by misuse of equipment or failure to follow guidance.

9. Agreement

By booking or attending a session, you agree to these Terms & Conditions.